CHRISTOPHER HUYNH

Plano, TX 75025 806-224-5115 christopherphuynh@gmail.com

SUMMARY

Charismatic Bartender promotes 10 years of experience managing high-volume bar service. Trains team to foster superior patron loyalty with expertly crafted drinks and attentive service. Expert in inventory management, schedule coordination and menu updates.

Committed to providing guests with genuine hospitality and delivering exceptional services in bar area. Talented and skilled multitasker comfortable juggling competing priorities. Polished in concocting specialty cocktails and adding inspiration to new menus.

SKILLS

- · Charismatic Bartender
- · Bar service
- Inventory management
- Schedule coordination
- Menu updates

- Bar inventory
- Safe alcohol service
- Employee training
- Cost control
- Performance optimization

EXPERIENCE

OCEANAIRE SEAFOOD ROOM

Dallas, Texas

Bartender 01/2024 to Current

- Greeted customers and provided excellent customer service.
- Prepared alcoholic and non-alcoholic beverages according to recipe standards.
- Ensured proper sanitation of bar area, glassware, utensils, and equipment.
- Provided drink suggestions to customers based on their preferences.

MANPUKU JAPANESE YAKINUKU RESTAURANT

Dallas, TX

Head Bartender

01/2021 to 12/2023

- Engaged guests with warm conversation, building bar loyalty and encouraging repeat business
- Operated POS systems, entered orders, accepted payments, made change, and conducted credit card transactions
- Tapped beer kegs and served draft beer, bottled alcoholic beverages, mixed alcoholic beverages, and frozen beverages.

COST PLUS WORLD MARKET

Plano, Texas

Freight Flow Manager

06/2019 to 12/2020

- Contacted receiver and shipper to provide information on late deliveries, including reason and anticipated time of arrival
- Managed skilled logistics team, implementing regular trainings to build upon and improve existing talents
- Trained employees on quality control, customer relations and safe handling procedures.

BUFFALO WILD WINGS

Lubbock, Texas

Bar/General Manager

03/2017 to 04/2019

- Oversaw execution of opening and closing procedures to desired standard
- Led and influenced staff through effective motivation, leveraging individual strengths to optimize customer satisfaction and maximize productivity
- Improved operational execution through attention to detail and adherence to company standards and philosophies.

WORLD OF BEER

Lubbock, Texas

Product Manager/Bartender

06/2016 to 05/2017

- Created specialty cocktails following complex recipes
- Used beer, wine and cocktail knowledge to make recommendations
- Promoted warm, fun atmosphere for guests and team members
- Set up and maintained appropriate stock levels for bar.

CRICKETS TAVERN

Lubbock, Texas

Bartender 05/2012 to 05/2016

- Exceeded customer service expectations to earn positive feedback
- Balanced efficiency with exceptional service to manage guests in high-volume environment
- Verified customer age prior to serving alcohol
- Served bottled or draft beer to customers and advised on different flavors.

EDUCATION AND TRAINING

BACHELOR OF SCIENCE (B.S.)

Texas Tech University, Lubbock, TX