

Alan Cuevas

Education

Santa Ana College - AA Degree

Middle College High

Professional Summary

- Proactive Server with extensive experience in high-volume dining environments. - Demonstrated strong work ethic through excellent guest engagement, accurate cash handling, and efficient use of POS systems.
- Bringing exceptional customer service and teamwork skills to advance my career in the hospitality industry.
- Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Skills

- Strong Work Ethic - Professional Appearance
- Menu Memorization - Exceptional Customer Service
- Food Running - Cash Handling
- High-volume dining - Guest Engagement

Work History

Server, 09/2023 to Present

Gen Korean BBQ House - Tustin

- Demonstrated strong multitasking skills by managing multiple tables simultaneously without compromising service quality.
- Served food and beverages promptly with focused attention to customer needs. - Worked with POS system to place orders, manage bills, and handle complimentary items. - Collaborated with team members during busy shifts for efficient workflow and excellent guest experiences.

Server, 03/2024 to 06/2024

Din Tai Fung - Costa Mesa, CA

- Keep up with the fast-paced seating
- Making sure all the tables and bar tops are kept clean for all the guests
- Work well with all staff, making sure to help out in any way possible.
- Make the guests feel welcome and enjoy a good experience

04/2022 to 09/2023