

Andres Franco

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EXPERIENCE

Uber Eats — Delivery Driver

July 2024 - PRESENT

Focused on delivering food quickly and accurately, making sure customers were always satisfied with their orders. Handled digital payments, ensuring everything was accounted for at the end of each shift. I juggled multiple deliveries simultaneously, planning the best routes to save time and get food to customers while it was still hot. If any issues came up, like wrong orders or delays, I worked directly with customers to sort them out and keep them happy. Always pay close attention to details to make sure every delivery is right and on time.

Checked Fags Express Carwash, Lake Forest — Team crew member

June 2022 - May 2023

Assisted customers with equipment, answered their questions, and helped resolve any issues, always aiming to provide a positive experience. Took pride in keeping the facility clean and well-maintained, showing strong attention to detail. Worked with a team for constant day-to-day operations and ensuring everything ran smoothly for our customers.

Sonics, Mission Viejo — Team Crew Member

September 2021 - June 2022

Handled cash and credit transactions with accuracy, provided excellent customer service by addressing inquiries and resolving issues, and managed high-volume orders efficiently. Demonstrated strong attention to detail and organizational skills while maintaining a balanced cash drawer and supporting a collaborative team environment.

EDUCATION

El Toro High School, Lake Forest — High School Diploma

2022 Graduate

Saddleback College, Mission Viejo, CA

A.A. in Business Administration (Expected Graduation: 2028)

SKILLS

Strong work Ethic

Active listener

Strong Communication

Team Collaboration

Relationship Building

Disciplined

LANGUAGES

English

Intermediate Spanish