

TRIGO ANDRADE DIAZ



CONTACT

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210 Jessica Dr. Garland, Tx

SKILLS

Organization
Problem solving
Collaborative work
Customer service
Ability to work at a fast pace

EDUCATION

High School

Naaman Forest HS

2019-2023

Was enrolled in multiple honors, advanced, and dual credit classes every year of high school and passed with flying colors due to my impressive work ethic and learning & understanding abilities.

LANGUAGES

English 
Spanish 

PROFILE

Hard working employee with initiative and leadership skills who is willing to collaborate with others to advance the company's progress and rankings (if any.) My goal is to increase productivity among myself and my peers to maximize our time's value and how much we as a team and as individuals can present to the company. I am determined to use my skills and abilities to give the company a good representation amongst customers and supervisors.

WORK EXPERIENCE

Host

Pangea Restaurant & Bar

Apr '22 - Dec '23

- Took charge over restaurant's reservations throughout the upcoming days and weeks
- Assisted servers and other employees to ensure a quick and enjoyable experience for customers and employees alike
- Helped to maintain a neat and organized work environment throughout the entire restaurant
- Engaged with customers in a welcoming and helpful manner to initiate their experience

Host/Server

KISS Dallas

Jan '24 - Jun '24

- Engaged in contact with customers regarding their upcoming reservations to ensure an understanding for their expectations for their reservation
- Took initiative over any issues or complaints customers brought to light to ensure a positive experience for employees and customers
- Ensured all employees understood expectations for special events before they began
- Kept a constant flow of customers to all servers to ensure a fair work environment for everyone
- Compromised with employees if a misunderstanding occurred as to not have any tension between workers and customers and/or other workers

LOCATIONS/REFERENCES

Erin Ashade

Current Co-Owner of Pangea Res. & Bar
6309 N Pres. George Bush Hwy, Garland, Tx 75044
(817) 226 - 5378

Tramaine Butcher

Former manager of KISS Dallas
2619 Mckinney Ave, Dallas, Tx 75204
(972) 400 - 7038