# KAYLA MADISON TUMBAGA

### Restaurant Server

C

808-866-0862



madisontumbaga@gmail.com



Waxahachie, TX

### **EDUCATION**

Bachelor of Science Finance

**Grand Canyon University** 

December 2026

# **SKILLS**

- Time Management
- Detail-oriented
- Communication Skills
- Menu Knowledge
- Communication Skills
- POS Systems
- Adaptable

### **CERTIFICATIONS**

- Food Handlers
- (TABC) Texas Alcohol Beverage
  Commission

# **OBJECTIVE**

As a team-oriented person, I work well in collaborative environments and enjoy working in a fast-paced position. I am looking for a position that will utilize my skills in interacting with guests and resolving customer issues allowing me the opportunity to gain additional knowledge and experience.

## **WORK EXPERIENCE**

#### **Anchor Sushi Bar**

Apr 2024- current

Fine Dining Server

- Provided prompt, accurate, exceptional service by taking orders, serving food, and addressing guest inquiries
- Upsold menu items and promoted chef specials to increase revenue
- Collaborated kitchen staff to ensure timely delivery of orders
- · Maintained cleanliness and organization of dining room and patio area

#### **Cotton Patch Cafe**

Jan 2023 - current

Server

- Helping guests select food and beverages by presenting the menu; offering cocktails; suggesting deals and specials
- Processed POS transactions, including checks, cash, and credit transactions
- Trained new servers, ensuring attention to detail and comprehensive understanding of restaurant methodology and practices

#### **Breakfast Club**

Sep 2020- Jan 2021

Host/Togo

- Welcoming guests to the venue and providing accurate wait times and monitoring waiting lists
- Taking food and beverage orders in-person and over telephone
- Preparing orders and organizing them into bags; Making sure order is accurate and checking off items as placed in bag

#### **REFERENCES**

### **Karis Quintero**

General Manager Drake's Hollywood

Phone: 469-670-2038

Email: karis.a.quintero@gmail.com

### **Jazmin Camarillo**

General Manager Cotton Patch Cafe

Phone: 903-602-9167

Email: jazmin.camarillo@cottonpatch.com