Desmond Ewings

Houston, TX 77096 dezlaurent86@gmail.com +1 281 300 7024

Self motivated and enthusiastic manager with vast experience in many different fields. Confident, hardworking, and committed to seeing results in whatever position I'm in. Reliable and dedicated to finding a place that will benefit from my superior skill set and energetic drive.

Authorized to work in the US for any employer

Work Experience

Lead CSR

Circle K-Houston, TX May 2024 to October 2024

I was proficient with the register within just 2 days. With my great customer service skills and quick learning I was offered a management position. Learned the hiring and interview process as well as inventory.

Server/Key Manager

Applebee's-Stafford, TX March 2022 to May 2024

Providing excellent customer service and making friendly connections with all customers of the restaurant. Showing great leadership skills and team work at all times. Helping management develop a better training program to help reduce food cost and customer complaints.

Helper/Laborer

Hotzz Powerwashing & Hoodcleaning-Pasadena, TX May 2020 to February 2022

Cleaning and decreasing of restaurant hoods and vents. Setting up pressure washing equipment and use of very string chemicals.

Amazon Delivery Driver/Dispatcher

AGlobe Logistics-Houston, TX October 2018 to April 2020

Showing up on time and loading out my van. Showing leadership abilities and helping other finish work in a timely manner. Making over 250+ delivery stops per shift. As a dispatcher you take on more of a leadership roll. Problem-solving and management skills are used while dispatching.

Furniture Mover/Lead

Americans Finest Delivery-San Diego, CA January 2013 to April 2018

Using great teamwork and leadership skills to move customers household goods. More than 200,000 miles driving experience a 26ft box truck. In 6 months I took on the role of lead mover. I was basically a supervisor.

Education

Associate of Applied Science in Medical Assisting

Kaplan College-San Diego - San Diego, CA

March 2014 to June 2015

Skills

- Restaurant Experience (4 years)
- Serving Experience (4 years)
- Food Safety (4 years)
- Food Handling (8 years)
- Customer service (6 years)
- · Cash handling (4 years)
- Leadership (10+ years)
- · Supervising experience
- Team management
- Box truck (8 years)
- Moving

Military Service

Branch: United States Navy

Service Country: United States Rank: Petty Officer Second Class March 2007 to November 2012

Serving my country to the very best of my ability. Refueling at sea and driving the ships. I also worked as an aviation ordinance on the USS John C. Stennis. Loaded guns, missiles, and bombs on F-18's and HS60 Sierra Helicopters.

Certifications and Licenses

Food Handler Certification

TABC Certification

June 2023 to June 2025

Pallet Jack Certification