

# Adrian Perez

(714) 718-4607

Stanton, CA

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## PROFESSIONAL SUMMARY

Motivated college student with a strong commitment to providing exceptional customer service and a passion for continuous learning. Demonstrates effective teamwork and communication skills, successfully collaborating with diverse individuals across various age groups and professional levels. Possesses excellent time management abilities and leadership qualities, ensuring a positive and efficient customer experience. Eager to gain new experiences and contribute to a dynamic team in a customer-focused environment.

## SKILLS

Excellent Communication and People Skills | Strong Organizational Abilities | Efficient Work Ethic | Strong Focus on Customer Satisfaction | Exceptional Adaptability in Demanding Environments | Bilingual (English & Spanish)

## EDUCATION

**John F Kennedy High School, La Palma**  
*High School Diploma*

**Graduation: May 2023**  
**3.5 GPA**

**Cypress Community College, La Palma**  
*Associates of Arts (A.A.)*

**Expected Graduation: December 2024**

## PROFESSIONAL EXPERIENCE

**Jamba Juice**

*Team Member*

**Downtown Disney – Anaheim, CA**

**May 2022 – April 2023**

- Customer service, sales, and managing transactions accurately and efficiently, which resulted in a consistent positive customer experience and minimal cash discrepancies.
- Prepared high-quality beverages and food items, contributing to an increase in customer satisfaction ratings during peak hours.
- Developed strong customer service skills by actively engaging with customers, addressing inquiries and concerns, and ensuring their needs were met, which led to repeat business and positive reviews.
- Assisted in training and mentoring new employees, enhancing team performance, and reducing onboarding time.
- Implemented a streamlined process for drink preparation, improving efficiency and reducing wait times during busy shifts.

**Stanton Library**

*Volunteer*

**Stanton, CA**

**November 2021 – March 2022**

- Reshelved books, ensuring proper organization and maintaining an orderly library environment.
- Assisted with organizing and facilitating community events, contributing to smooth event operations and positive attendee experiences.
- Provided general customer service to library patrons, helping them locate resources and answering inquiries.