
Skye Stern

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SUMMARY

A hardworking and reliable individual, focused on going above and beyond to support the team and serve customers. Trained in customer service and offering top-notch problem-solving abilities. Motivated to continue to learn and grow as a professional.

EXPERIENCE

The Glen, Frisco, TX - *Server/Bartender*

AUGUST 2024 - PRESENT

- Monitored guests for intoxication and reported any concerns to management to ensure a safe and welcoming environment for all patrons.
- Conducted proper bar maintenance, including inspecting bottles for purity, ensuring the maintenance of equipment, and storing alcohol properly.
- Establish rapport with guests, cater to all requests, and resolve service issues in a timely manner

The Common Table, Frisco/Mckinney, TX - *Server/Bartender*

MAY 2023 - OCTOBER 2024

- Consistently provide prompt service, manage cash and payments, and maintain customer satisfaction.
- Establish rapport with guests, cater to all requests, and resolve service issues in a timely manner
- Assessed guest needs and preferences to make appropriate food and beverage recommendations.

The Henry Dallas, TX - *Bartender*

MARCH 2022 - MAY 2023

- Engaged customers in conversations to understand desires and recommend specific liquor, wine, beer and cocktails.
- Monitored guests for intoxication and reported any concerns to management to ensure a safe and welcoming environment for all patrons.
- Handled alcoholic drink orders from servers, and other food requests from guests.

Oishii Dallas, TX - Bartender/Server

JUNE 2021 - MARCH 2022

- Engaged customers in conversations to understand desires and recommend specific liquor, wine, beer and cocktails.
- Stock bar with beer, liquor, wine and related supplies such as ice and glassware.
- Mix and garnish beverages according to recipe and portion control standards.

Imoto, Dallas, TX - Bartender

NOVEMBER 2019 - MAY 2021

- Conducted proper bar maintenance, including inspecting bottles for purity, ensuring the maintenance of equipment, and storing alcohol properly.
- Check guests for proper identification and serve alcoholic beverages to guests in accordance with federal, state, local and company laws and regulations.
- Cut, store and ensure product quality of all beverage-related perishables.

REFERENCES AVAILABLE UPON REQUEST