



Alyssa Ameneiro

411 Broadway Street, Apt #5139
Dallas, TX 75212
[\(713\) 992-9340](tel:(713)992-9340)
alyssa.ameneiro@gmail.com

BIO

Experienced hairstylist with a strong background in customer service, sales, marketing, and relationship building. Skilled in communication, problem-solving, and multitasking. Eager to apply my transferable skills in a new career path, with a focus on growth and contributing to a dynamic team.

EXPERIENCE

AC Hotel Galleria, Dallas, TX. — *Guest Service Agent*

MARCH 2024 - PRESENT

Handled guest reservation inquiries, ensuring a smooth and efficient experience. Managed phone calls, and collaborated with housekeeping and maintenance to resolve issues.

Johnny Rodriguez, Dallas, TX. — *Hair Specialist*

AUGUST 2024 - PRESENT

Ability to stay updated on trends while also delivering timeless classic styles. Expertise in cutting, coloring, and styling a wide range of hair types and textures.

Avalon Salon and Spa, Dallas, TX. — *Master Hair Colorist*

SKILLS

- Effective

Communication:

Strong verbal communication.

- Software Management:

Proficient in using scheduling software and handling requests and changes efficiently.

- Conflict Resolution:

Skilled in diffusing tense situations and turning potentially negative experiences into positive outcomes.

- Sales Techniques:

Proven ability to upsell services, products, and retail items to meet sales goals.

- Sanitation & Safety:

Adherence to health and safety standards, ensuring a clean and safe environment for clients.

- Social Media Knowledge & Marketing:

Knowledge of social media platforms (Instagram, Facebook, TikTok) to showcase work, engage with clients, and promote the business.

- Client Retention:

Expertise in using loyalty programs and customer follow-up to encourage repeat visits.

- Market Analysis:



Edit with the Docs app

Make tweaks, leave comments, and share with others to edit at the same time.

NO THANKS

GET THE APP

Ability to assess the competition and adapt strategies to attract and retain customers.

La' James International, Des Moines, IA. —

Cosmetology

APRIL 2013 - SEPTEMBER 2013 | 2100 hours

**Pivot Point International Academy, Chicago, IL.
— *Cosmetology***

FEBRUARY 2012 - FEBRUARY 2013 | 1500 hours