YUYIEN MOUA

MY PROFILE

Experienced server with knowledge in upscale operations and service.

EDUCATION

2017• 2019 University of Minnesota, Duluth Music Education

EXPERIENCE

Irvine Company, CRC Marinas, Newport CA, May 2024 - Current
Leasing Admin
- Guest facing agent taking care of new and current slip holders.
- Assisted office staff in book keeping.
- Answered phones and online inquires.

R&D Kitchen, Hillstone Group, Newport CA, Feb 2024 - May 2024
Server
- Server lunch and dinner service.
- Cash handling, side work.
- Precise wine and menu knowledge

The Firm RE, Orlando Fl, October 2022- December 2023
Residential Agent
- Write contracts.
- Negotiated and acted as the liaison between buyer/seller as well as with loan officer.
- Uncovered leads both sellers and buyers.
- Organized showings and appointments.

Disney World Parks, EPCOT, Orlando Fl, August 2022 - September 2023
Cast member, Food and Beverage server
- Providing the Disney standard guest experience in a 210 cover restaurant
- Processed transaction through POS

Marriott International, Elliot Park Hotel , Minneapolis MN, The Bohemian Autograph Collection, Celebration Fl, March 2021- August 2023
Food and Beverage server
- Handle financial Transactions.
- Knowledge of wines and menus
- Room Service
- Catering and Events
- Provided high service to guests

Radisson Hotel Group, RED Hotel Portland, OR: July 2018-March 2020
Food and Beverage Supervisor/server
- Server, Breakfast, lunch and dinner service. OUI Bar and KTCHN - 115 covers
- Supervisor, supported the Manager and servers during service hours, including opening and closing
- Catering supervisor, oversaw and executed private events for up to 100 people.

SKILLS& ACHIEVEMENTS

- Marriott Above & Beyond award.
- President's Club, employee of the year 2019 – received numerous accolades from guests and coworkers at Radisson Hotel Group.
- APPLAUSE, recognition from park guests who had mentioned a specific cast member who went above and beyond to enhance their experience. Disney World Parks.

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