

TIANQI (ERIC) LUO

PROFILE INFO

Experienced and customer-focused server with several years in the restaurant industry. Adept at delivering exceptional service in fast-paced environments.

CONTACT

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📍 Irvine, CA

EDUCATION HISTORY

Arcadia High School
High school diploma

2014 - 2017

WORK EXPERIENCE

Northern Cafe

2023-2024

- Multi-tasked between serving dine-in customers, taking phone calls, communicating with pickups, etc. all at the same time.
- Provided high-quality dining experience to 100+ guests per shift in a busy restaurant.

Malu Bianbian

2019-2020

- Served in a hotpot restaurant and collaborated with staff to ensure smooth service flow during peak hours.

Chinese Delight

2019-2020

- Maintained friendly and efficient customer service to foreign customers in English.

Meizhou Dongpo

2018-2019

- Managed multiple tables efficiently .

Huang Ji Huang

2017-2018

- Started as a busboy and the manager quickly changed my position to server.
- As the busboy, my tip was the highest in the restaurant.

SKILLS

Customer Service



Multi-tasking



Problem Solving



Teamwork

