# **Darcy Uriostegui**

214-470-1085 Darcyuriostegui@gmail.com

Dedicated customer service professional with over 3 years of experience in restaurant and retail environments. Skilled in delivering exceptional guest experiences through strong communication, time management, and adaptability. Known for maintaining a positive and energetic attitude, fostering team collaboration, and ensuring customer satisfaction. Enthusiastic about providing top-tier service in a dynamic and fast-paced setting.

#### **EXPERIENCE**

## Ralph Lauren, Allen — Sales lead

November 2020- November 2024

Greeting customers, promoting sales, and processing payments

## Wild Salsa, Fairview— Server

January 2020 - March 2020

Delivering food and drinks, taking orders, and ensuring guest has an excellent experience

## Macaroni grill, Plano — Server/Hostess

January 2019 - January 2020

Greeting and Seating guest, Delivering food and drinks, and processing payments

### **EDUCATION**

## Collin College, Wylie — Associates of biology

2022 - present

#### **SKILLS**

- -Communication
- -Customer service
- -Flexibility
- -Time management
- Adaptability
- -Positive attitude

#### **LANGUAGES**

- English
- -Spanish