



# THAO DUONG

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## Summary

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Energetic professional in hospitality, known for high productivity and efficient task completion. Possess specialized skills in customer service, order accuracy, and time management. Excel in communication, teamwork, and adaptability, ensuring exceptional dining experiences for guests.

## Skills

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- Team member support
- Daily specials memorization
- Cash handling
- Positive guest interactions
- Service prioritization
- Liquor, wine, and food service
- Professional appearance

## Experience

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Lakeview Pearl Sushi Bar & Asian Bistro |  
New Orleans, Louisiana

**Server**

10/2016 - *Current*

- Explained menu items, describing ingredients and cooking methods
- Handled money transactions accurately while following company procedures for handling cash payments.
- Accurately recorded orders on cash register and point-of-sale system.
- Took orders from customers accurately and in a timely manner.

Little Tokyo Japanese Restaurant And  
Sushi Bar | Metairie, Louisiana

**Server**

08/2012 - 10/2015

Sake Cafe | Metairie

**Server**

08/1999 - 08/2012

## Education and Training

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Archbishop Blenk | Gretna, LA

**High School Diploma**

05/1998