

HOAI TRAN

CONTACT

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- 📍 Richardson, Texas

EDUCATION

2019-2023
CLEAR CREEK HIGH SCHOOL

- Graduated with Honors

2023-Current
UNIVERSITY OF TEXAS AT DALLAS

- Bachelor of Arts, Technology and Emerging Communication : Emerging Media Arts

SKILLS

- Leadership
- Guest Services
- Excel & Word Certified
- Food Handlers & TABC License
- Time Management
- Hospitality
- Communication
- Marketing

LANGUAGES

- English: Fluent
- Vietnamese: Fluent

WORK EXPERIENCE

Wagamama

Server

2024-2025

- Provided excellent customer service by taking orders, delivering food and beverages, and ensuring guest satisfaction throughout the dining experience.
- Maintained a clean and organized dining area, collaborated with kitchen staff, and efficiently handled cash and credit transactions.

Koryo Korean Bbq

Host

2024

- Led front-of-house operations by prioritizing customer satisfaction, managing seating arrangements, and ensuring smooth guest flow.
- Collaborated with the team to resolve issues quickly, promote specials, and maintain efficient service during peak hours.

Gotcha Boba

Barista

2023

- Proficient in crafting a variety of coffee beverages, including espresso and latte art, with attention to detail and consistency.
- Delivered exceptional customer service while maintaining a clean, organized, and welcoming café environment.

Scarlet Petals

Florist/Manager

2020-2022

- Led a team in creating beautiful floral arrangements while managing daily operations to ensure quality and efficiency.
- Proficient in crafting stunning arrangements, with extensive knowledge of flowers and plants, while delivering exceptional customer service.

LEADERSHIP POSITION

VSA

- Graphics Chair

Sigma Phi Omega

- Graphics Chair
- Historian

Paper For Water

- Social Media Chair