20 Willowgrove

Irvine, CA

(949) 942-3576

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Alyssa McIntosh

# SKILLS

Customer Service

Communication

Reliable

Time management

Organization

# Job Experience

**HEAT Clothing Store**

**Irvine Spectrum Mall (part time sales associate)**

**November 2022-June 2023**

As an experienced part-time sales associate, I sound confident and knowledgeable. I am able to effectively communicate product information, provide excellent customer service, and close sales with ease. My experience shines through in my interactions, making customers feel comfortable and trust my expertise.

**Cold Stone Creamery**

**South Coast Plaza Drive (ice cream scooper)**

**June 2023-August 2023**

Being an experienced ice cream scooper and crew member has been fun. I can recommend flavors, create beautiful sundaes, and provide excellent customer service. Seeing the smiles on people’s faces when I serve them is the best part.

**AERIE AND AMERICAN EAGLE**

**Irvine Spectrum Mall (seasonal sales associate)**

**September 2023-November 2023**

Working as a sales associate for American Eagle and Aerie is a dynamic and rewarding experience. The role involves engaging with customers, helping them find the perfect outfits, and ensuring they have a positive shopping experience. You get to stay on top of the latest fashion trends and learn valuable skills in customer service, merchandising, and teamwork. The environment is fast-paced, but the camaraderie among staff and the satisfaction of helping customers feel confident in their purchases make it a fulfilling job.

**Hollister and Gilly Hicks**

**Irvine Spectrum Mall (part time sales associate)**

**November 2023-July 2024**

Being a sales employee at Hollister is a rewarding and engaging job. You get to talk to consumers, help them choose fashionable yet cozy clothes, and make sure they have an enjoyable shopping experience. You are able to improve your teamwork, merchandising, and customer service abilities in this fast-paced industry. The store is a wonderful place to work because of its relaxed, beach-inspired environment, and its staff members have a strong sense of community.

EDUCATION

## Woodbridge High School, 2 Meadowbrook, Irvine, CA 92604

Senior year 2024

Graduate 2025

Extra Curriculars

On schools swim team previously

On schools track team previously

Beach clean up club

Student aid for kids with special needs

Volunteering and teaching kids religious practices