

PONGSAKORN THONGPRON

8820 Westheimer Rd | Houston, TX
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Motivated and detail-oriented hospitality individual with a passion for freedom, adventure, and exploring new horizons. Eager to bring my enthusiasm for travel and dedication to creating exceptional dining experiences to the dynamic team as a Server or an assistant. Skilled in thriving under pressure, fostering teamwork, and delivering memorable moments that reflect a spirit of discovery and excellence.

EXPERIENCE

SWISSPORT

Ramp Agent | Houston, TX

DEC 2024 – PRESENT

- Loaded and secured baggage into ULDs and aircraft, ensuring timely and accurate handling of customer belongings.
- Coordinated with ground crew to facilitate smooth and efficient ramp operations in high-pressure environment.
- Maintained compliance with safety protocols to ensure operational efficiency and mitigate risks.

ALING'S INDO-CHINESE CUISINE

Server | Houston, TX

APRIL 2020 – DEC 2024

- Delivered exceptional service to large family groups of up to forty guests, ensuring satisfaction through effective multitasking and communication.
- Worked collaboratively with food runners, bussers, hosts, and bartenders to maintain operations in a fast-paced environment.
- Demonstrated professionalism and adaptability to meet diverse customer needs and resolve issues promptly.

AMAZON FULFILLMENT CENTER

Picker | Houston, TX

APRIL 2019 – APRIL 2020

- Exceeded performance benchmarks with a picking rate of over 400 items per hour in a high-volume setting.
- Partnered with team members to optimize workflows and meet daily quotas.
- Adhered to safety standards and company policies to maintain a secure work environment.

EDUCATION

ONLINE GED | HOUSTON, TX | 2023

MONTFORT HIGH SCHOOL | CHIANGMAI, THAILAND | 2008

SKILLS

- Customer service excellence
- Team Collaboration
- Time Management
- Attention to Detail
- Safety and Compliance
- Fluent in Thai and English