Chris Cortez

8 years of customer service and restaurant experience

Huntington Beach, CA 92647 chris.cortez95@gmail.com +1 714 402 8249

Professional Summary

Nothing brings me more joy than to put a smile on someone's face through an experience. I have grown up in the restaurant industry, and hope to put all the knowledge I have acquired to great use!

Authorized to work in the US for any employer

Work Experience

Server/Bartender

Solstice Restaurant-Irvine, CA October 2022 to December 2024

I engage with guest while providing an exceptional hospitable experience.

My skills include:

- having the ability to effectively course out our guest's dinner and/or lunch.
- Knowledge of our menu to effectively communicate the options to the guests.
- knowledge on cocktails and spirits that we have on hand.

Server/Bartender

The Old Spaghetti Factory-Newport Beach, CA August 2021 to October 2022

- · Greet guests
- Take orders
- Buss tables
- Answer any questions the guest might have
- Bartend

General Manager

Sonic Drive-In-Santa Ana, CA November 2017 to March 2021

- Sales builder
- · Profit maximizing
- Scheduling
- Training for management
- Staffing
- Inventory

Busser

Philippe the Original-Los Angeles, CA

May 2017 to September 2017

- Collect all used silverware
- Sanitize clean tables in a timely manner
- Occasionally serve customers and cater to any needs they might have
- Maintain cleanliness through the restaurant

Education

College Degree

Cal State Long Beach - Long Beach, CA

August 2018 to Present

High school diploma

Huntington Beach High School - Huntington Beach, CA

August 2014 to August 2018

Skills

- Restaurant Management
- English
- Payroll
- Basic math
- POS
- Guest services
- Leadership
- Budgeting
- Recruiting
- Profit & Loss
- Labor Cost Analysis
- Cash handling
- Food Safety
- Assistant Manager Experience
- Restaurant Experience
- Busser
- Management
- Inventory Control

Certifications and Licenses

Food Handler Certification