

HAN LANG

SUMMARY

My name is Han (Helen) Lang. I am currently a student at the University of Texas in Arlington. I am in search of a second part-time job to gain more work experience and expand my knowledge in the field while I am still in school.

EMPLOYMENT HISTORY

CASH/LINE Dec 2025
Chipotle Mansfield

- ♦ Efficiently managed cash transactions and prepared food items, ensuring top-notch customer service. Demonstrated adaptability in a fast-paced environment.
- ♦ Maintained strict adherence to food safety protocols, contributing to flawless health inspection results. Meticulously managed inventory to minimise waste.
- ♦ Fostered a positive team atmosphere, supporting colleagues during peak hours. Actively participated in cross-training initiatives to improve overall efficiency.

BARISTA May 2023 - Feb 2024
Sharetea Mansfield

- ♦ Ensured precise measurements and consistent quality in beverage preparation. Adhered to strict food safety protocols, maintaining hygiene standards. Accurately managed cash transactions and reconciliations.
- ♦ Provided attentive customer service, addressing inquiries and resolving concerns promptly. Adapted to diverse customer preferences, enhancing satisfaction. Supported promotional events, driving foot traffic and sales.
- ♦ Optimised beverage preparation processes, enhancing efficiency and consistency. Implemented rigorous quality control measures, elevating customer satisfaction rates.
- ♦ Streamlined cash handling procedures, reducing transaction errors. Developed innovative upselling techniques, boosting average order value and overall revenue.

SALES ASSOCIATES (SEASONAL) Jun 2024 - Sep 2024
Pacsun Arlington

- ♦ Managed inventory accurately at Pacsun, ensuring stock levels aligned with customer demand. Executed visual merchandising strategies to create appealing product displays and boost sales.
- ♦ Meticulously maintained store presentation standards at Pacsun. Ensured accurate product labelling and pricing, minimising errors and enhancing customer trust.
- ♦ Fostered team synergy to deliver exceptional customer service. Shared product knowledge with colleagues, improving overall sales performance.

PHARMACY TECHNICIAN Sep 2024 - Present
CVS Pharmacy Mansfield

- ♦ Manage prescription processing, inventory control, and customer inquiries. Implement efficient workflow systems, reducing wait times and enhancing patient satisfaction.
- ♦ Coordinate with pharmacists and healthcare providers to ensure accurate medication dispensing. Contribute to team efforts in improving pharmacy operations and patient care.
- ♦ Provide compassionate customer service, addressing patient concerns and offering medication guidance. Assist in health screenings and immunisation programmes.

SKILLS

Cash Handling, Team Collaboration, Adaptability, Bi-lingual (Vietnamese) , Efficient.

EDUCATION

AUG 2023 - PRESENT Arlington
The University of Texas At Arlington