

# Samoria Morris

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## SUMMARY

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Seeking Server role with 3 years of direct experience. Consistently top-performing Server at Ruth's Chris Steak House, adept in upselling and customer satisfaction. Skilled in creating welcoming environments and managing guest services, as demonstrated at Topgolf and Sakekawa Japanese Steakhouse.

## WORK EXPERIENCE

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**Saltgrass Steakhouse** Houston, Tx  
Server Aug 2024 - Present

**Sakekawa Japanese Steakhouse** The Woodlands, TX  
Server Oct 2023 - Aug 2024

- Provided exceptional dining experiences by delivering timely, courteous service and personalized attention to guests at Sakekawa Japanese Steakhouse, ensuring satisfaction with meals and fostering a welcoming atmosphere.

**Ruth's Chris Steak House** Austin, TX  
Server Jan 2021 - Nov 2022

- Drove revenue by leading in sales, showcasing strong upselling skills and effective promotion of menu items.
- Fostered a hospitable atmosphere, contributing to increased repeat business by delivering personalized service.
- Ensured high levels of customer satisfaction by attentively addressing individual needs and preferences.

**Top golf** Houston, TX  
Guest Service Oct 2021 - Aug 2022

**7-Eleven** Houston, TX  
Assistant Manager May 2021 - Nov 2021

- Managed inventory control to maintain product availability, achieving optimal stock levels through careful order management.
- Attained promotion to a leadership role due to quick mastery of company processes and demonstration of outstanding performance.
- Performed various operational duties such as processing customer transactions and upholding store presentation standards, fostering an efficient and appealing shopping experience.

**Topgolf** Spring, TX  
Guest Services Jul 2020 - Jan 2021

- Managed guest reception, ensuring a welcoming environment through personal greetings and efficient assignment to their designated experiences.
- Assisted in the initiation process by providing essential guidance, ensuring guests received optimal service and experience.
- Handled reservation duties, including initiating and confirming bookings through telephone interactions.

## EDUCATION

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Spring High School Houston, TX  
High School Diploma Jun 2021

## CERTIFICATIONS

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TABC 2024  
Food handlers 2024

## **SKILLS**

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Front Desk • Upselling • Phone Etiquette • Customer Service • Sales • Marketing • Negotiation