

Samoria Morris

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SUMMARY

Seeking Server role with 3 years of direct experience. Consistently top-performing Server at Ruth's Chris Steak House, adept in upselling and customer satisfaction. Skilled in creating welcoming environments and managing guest services, as demonstrated at Topgolf and Sakekawa Japanese Steakhouse.

WORK EXPERIENCE

Saltgrass Steakhouse

Server

Houston, Tx

Aug 2024 - Present

Sakekawa Japanese Steakhouse

Server

The Woodlands, TX

Oct 2023 - Aug 2024

- Provided exceptional dining experiences by delivering timely, courteous service and personalized attention to guests at Sakekawa Japanese Steakhouse, ensuring satisfaction with meals and fostering a welcoming atmosphere.

Ruth's Chris Steak House

Server

Austin, TX

Jan 2021 - Nov 2022

- Drove revenue by leading in sales, showcasing strong upselling skills and effective promotion of menu items.
- Fostered a hospitable atmosphere, contributing to increased repeat business by delivering personalized service.
- Ensured high levels of customer satisfaction by attentively addressing individual needs and preferences.

Top golf

Guest Service

Houston, TX

Oct 2021 - Aug 2022

7-Eleven

Assistant Manager

Houston, TX

May 2021 - Nov 2021

- Managed inventory control to maintain product availability, achieving optimal stock levels through careful order management.
- Attained promotion to a leadership role due to quick mastery of company processes and demonstration of outstanding performance.
- Performed various operational duties such as processing customer transactions and upholding store presentation standards, fostering an efficient and appealing shopping experience.

Topgolf

Guest Services

Spring, TX

Jul 2020 - Jan 2021

- Managed guest reception, ensuring a welcoming environment through personal greetings and efficient assignment to their designated experiences.
- Assisted in the initiation process by providing essential guidance, ensuring guests received optimal service and experience.
- Handled reservation duties, including initiating and confirming bookings through telephone interactions.

EDUCATION

Spring High School

High School Diploma

Houston, TX

Jun 2021

CERTIFICATIONS

TABC

Food handlers

2024

2024

SKILLS

Front Desk • Upselling • Phone Etiquette • Customer Service • Sales • Marketing • Negotiation