

# Teri Greenwell

(951) 233-8503  
terigreenwellx@yahoo.com

## EXPERIENCE

### **Saddle Sore, Norco — Waitress**

June 2021 - December 2024

Maintained a high standard of service and professionalism within a fast paced environment. Conducted one on one training of multiple new hires on operating procedures, service standards, and management expectations. Built rapport with clientele in order to encourage and increase repeat business. Regularly facilitated multiple thousands in sales across multiple nights weekly.

### **Upland Rehabilitation , Upland — Clinical Rotation Volunteer**

September 2024 - November 2024

Observed healthcare professionals to gain insight into medical practices and patient care. Provided comfort to patients by offering companionship and helping with small errands.

### **Alta Vista Healthcare & Wellness Centre, Riverside — Clinical Rotation Volunteer**

September 2024 - Present

Supported licensed nurses in providing basic care, including feeding, bathing, and moving patients. Monitored patient vital signs under supervision, recording changes and reporting to senior staff.

## EDUCATION

### **Norco High School, Norco, CA**

August 2017 - June 2021

Participating in the AVID program led to developing critical thinking, organization, and study skills through rigorous coursework and college preparatory activities. Completed projects and presentations on various academic topics, honing public speaking and research skills.

### **Stanbridge University, Riverside — BSN RN**

March 2023 - Present

Gaining clinical experience in diverse healthcare settings. Developing strong skills in patient assessment, care planning, and documentation.

## Professional Summary

Experienced and personable waitress with over 3 years experience in a demanding work environment. Skilled in providing exceptional customer service, managing work loads, and ensuring a seamless dining experience. Proficient in onboarding and training new employees, handling POS systems, managing cash transactions, and addressing customer needs with a positive attitude. Committed to maintaining a clean, organized, and welcoming environment for guests.

## SKILLS

Time Management

Customer Service

Training and Onboarding

Team Work/Team Building

Multitasking

Communication

Certified in Basic Life Support (BLS), with a dedication to delivering companionate, high quality care. Accomplished deans list for the past 5 terms and held a GPA of 4.0.

## Conflict Resolution