Cassandra Chavira

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***Objective***:

Detail-oriented and customer-focused professional with a proven track record of delivering exceptional service in diverse hospitality environments. Eager to leverage expertise in customer operations and service to excel

***Experience***:

**Server**

Fogo de Chao • Dallas, TX • 09/2022 - Present

- Demonstrated strong hospitality skills and adaptability in a fast-paced dining environment

- Provided exemplary service to ensure a memorable dining experience for guests

- Played a key role in training and mentoring new team members

**Server**

Stirr Addison • Addison, TX • 06/2021 - 08/2022

- Successfully managed large crowds and orchestrated private events

- Mastered three distinct menus to deliver top-notch service

- Contributed to enhancing the reputation of STIRR as a premier dining destination

**Server**

Olive Garden • Garland, TX • 03/2019 - 02/2020

- Prioritized customer satisfaction and upselling while maintaining a welcoming environment

- Handled heavy trays with ease and adeptness

- Contributed to the overall success and reputation of Olive Garden as a premier dining destination

**Server and Bartender**

Taco Diner • Dallas, TX • 01/2018 - 02/2019

- Nurtured relationships with regular customers and managed front-of-house and bar responsibilities

- Maintained necessary supplies for efficient service

- Contributed to creating a welcoming environment at Taco Diner

**Clerk/Customer Service**

QuikTrip • Mesquite, TX • 10/2016 - 12/2017

- Multitasked efficiently in a fast-paced environment

- Provided impeccable customer service and ensured cleanliness standards

- Contributed to the overall success and reputation of QuikTrip

***Skills***:

- Proficient in reviewing and processing financial and non-financial activities for life insurance products

- Strong attention to detail and accuracy

- Exceptional customer service skills

- Ability to multitask and prioritize tasks effectively

- Excellent communication and interpersonal skills

- Proficient in maintaining a positive customer experience

***Education***:

Lakeview Centennial High School

Richland College - current