#### Cassandra Chavira

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####  Dallas, TX

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## **Objective**

Highly motivated and results-driven professional with extensive experience in customer service and sales. Seeking to leverage exceptional communication and interpersonal skills.

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## **Experience**

### Server

Fogo de Chao, Dallas, TX

September 2022 - Present

- Enhanced hospitality skills and embraced a new culture, stepping out of comfort zones.

- Played a pivotal role in training and mentoring new team members.

- Dedicated to delivering unparalleled dining experiences with a Brazilian flair.

### Server

Stirr Addison, Addison, TX

June 2021 - August 2022

- Managed party crowds and orchestrated private events.

- Mastered the intricacies of three distinct menus.

- Delivered top-notch service, enhancing the restaurant's reputation.

### Server

Olive Garden, Garland, TX

March 2019 - February 2020

- Focused on customer satisfaction and adept at upselling.

- Handled heavy trays and created a welcoming environment for families.

- Contributed to the overall success and reputation of Olive Garden.

### Server and Bartender

Taco Diner, Dallas, TX

January 2018 - February 2019

- Nurtured relationships with regular customers.

- Managed both front-of-house and bar responsibilities.

- Maintained necessary supplies for efficient service, contributing to exceptional service standards.

### Clerk/Customer Service

QuikTrip, Mesquite, TX

October 2016 - December 2017

- Efficiently multitasked and performed quick math calculations.

- Maintained strict cleanliness standards and provided impeccable customer service.

- Ensured the exterior of the store remained inviting and safe, thriving in a fast-paced environment.

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## **Skills**

- Strong communication and interpersonal skills

- Excellent time management and organizational abilities

- Customer service and upselling proficiency

- Teamwork and training experience

- Bilingual: English and Spanish

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## **Education**

Associate in Science

Richland College, Dallas, TX

Expected Graduation: August 2026