

# KEHEIRRA WEDDERBURN

Houston, TX | 281-965-9506

KWEDDERBURN12@OUTLOOK.COM

## Summary

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Bartender with a proven track record in delivering exceptional customer service and managing high-volume transactions in fast-paced environments. Adept at crafting high-quality beverages, leveraging extensive knowledge of spirits and mixology to enhance customer experiences. Skilled in multitasking and fostering customer loyalty through excellent interpersonal skills.

## Experience

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### **Pour Behavior | TX, Houston**

**Bartender/waitress | 08/2024 - 01/2025**

- Delivered fine dining service to upscale clientele, expertly describing menu items, wine pairings, and daily specials to elevate the dining experience.
- Anticipated guest needs, providing prompt and attentive service to tables of 2 to 10+ while ensuring a seamless and memorable dining experience.
- Managed multiple transactions efficiently, ensuring accuracy and security in a cash-intensive business.

### **Over Under Sports Bar | DC, Washington**

**Bartender | 08/2023 - 06/2024**

- Collaborated with bar staff to refine and standardize drink recipes, ensuring consistency in flavor profiles and maintaining high-quality standards.
- Maintained precision in measuring and mixing ingredients, consistently delivering beverages that exceeded guest expectations.
- Leveraged strong interpersonal skills to anticipate and address customer needs, fostering loyalty and generating positive word-of-mouth recommendations.
- Managed multiple responsibilities simultaneously, including preparing craft cocktails, handling transactions, and engaging with guests, while maintaining efficiency and composure in a fast-paced environment.

### **Morton's Steakhouse | TX, Houston**

**Server | 09/2020 - 05/2023**

- Mastered daily menus and specials by memorizing chef-curated selections, including ingredients, preparation methods, and wine pairings
- Delivered exceptional guest experiences by cultivating a warm and professional demeanor
- Anticipated and fulfilled guest needs by maintaining close attention to detail, promptly addressing special requests or dietary restrictions, and ensuring seamless service for tables of various sizes
- Communicated guest feedback and special requests to the kitchen to ensure impeccable food quality and presentation

## Skills

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Suggestive selling, Multitasking, Knowledge of spirits, Craft beers, Mixology, Cocktail preparation, Quick learner, Adaptable, Interpersonal skills., Customer service, Communication skills

## Education

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**The George Washington University | Washington, DC**

**Political Science and Criminal | 05/2024**