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| Vanessa Senger  Sales and Leadership |
| Dynamic and accomplished professional with over eight years of experience in sales and 10 years in customer service. Adept at leading teams, driving sales growth, and delivering exceptional customer service. GSI and GIA certified with a strong background in jewelry design, bench work, and gemstone evaluation. Eager to apply skills and knowledge to new challenges and opportunities. |

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| Skills Sales and Leadership  Jewelry Design and Bench Work  Gemology and Stone Setting Customer Service Excellence Quality Control  Technical Support  IT Systems Analysis and Administration ContactHouston, TX832-647-5714vanessasengerwork@gmail.com |  | Experience | |
|  | Jeweler - Nazar’s & co. jewelers (seasonal) | 2024-2025 |
|  | Sold custom jewelry providing expert guidance on designs and  materials. Skilled in building client relationships, upselling and  delivering exceptional customer service. | |
|  | Jeweler – Signet Jewelers | 2019-2024 |
|  | Responsible for creating, repairing and modifying jewelry pieces.  Specialized in the study and identification of gemstones and  diamonds. Worked in retail setting, helping customers choose and  purchase jewelry.  lead sales associate – T-MOBILE 2017-2019  Analyzed and improved phone systems and processes to meet  business needs. Managed and maintained the organization’s  network, ensuring that all systems operated efficiently and  securely. Provided technical support and assistance to clients,  troubleshooting hardware and software issues. | |
|  | Education | |
|  | University of houston | 2016-2018 |
|  | GSI – GEMOLOGICAL SCIENCE INT. | |
|  | GIA – GEMOLOGICAL INSTITUE OF AMERICA |  |