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| Vanessa SengerSales and Leadership |
| Dynamic and accomplished professional with over eight years of experience in sales and 10 years in customer service. Adept at leading teams, driving sales growth, and delivering exceptional customer service. GSI and GIA certified with a strong background in jewelry design, bench work, and gemstone evaluation. Eager to apply skills and knowledge to new challenges and opportunities. |

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| SkillsSales and Leadership Jewelry Design and Bench Work Gemology and Stone Setting Customer Service Excellence Quality Control Technical Support IT Systems Analysis and Administration ContactHouston, TX 832-647-5714 vanessasengerwork@gmail.com  |  | Experience |
|  | Jeweler - Nazar’s & co. jewelers (seasonal) | 2024-2025 |
|  | Sold custom jewelry providing expert guidance on designs andmaterials. Skilled in building client relationships, upselling anddelivering exceptional customer service. |
|  | Jeweler – Signet Jewelers  | 2019-2024 |
|  | Responsible for creating, repairing and modifying jewelry pieces.Specialized in the study and identification of gemstones anddiamonds. Worked in retail setting, helping customers choose andpurchase jewelry.lead sales associate – T-MOBILE 2017-2019Analyzed and improved phone systems and processes to meetbusiness needs. Managed and maintained the organization’snetwork, ensuring that all systems operated efficiently andsecurely. Provided technical support and assistance to clients,troubleshooting hardware and software issues. |
|  | Education |
|  | University of houston | 2016-2018  |
|  | GSI – GEMOLOGICAL SCIENCE INT. |
|  | GIA – GEMOLOGICAL INSTITUE OF AMERICA |  |