



LILLY DO

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Summary

Dedicated and customer-focused hospitality professional with nearly four years of hands-on experience in the restaurant industry, including high-end omakase dining environments. Proven ability to deliver exceptional service in fast-paced, detail-oriented settings. Skilled in maintaining high standards of food presentation, customer satisfaction, and operational efficiency.

Skills

- Customer service
- Cash Handling
- Serving Experience
- Food Service
- Cleaning Experience
- Restaurant experience
- Host/Hostess
- POS
- POS system operation
- Fine-dining expertise
- Positive guest interactions
- Performance improvement
- Foreign language proficiency
- Server training

Experience

Izakaya osen Irvine | Irvine, California
Server
03/2024 - 04/2025

- Enforced minimum age requirements for consumption of alcoholic beverages by checking identification.
- Presented menus and answered questions regarding items.
- Checked with guests to get feedback on food served, resolve issues, bring additional items and refill beverages.
- Checked identification to verify if guests meet minimum age to legally purchase or consume alcoholic beverages.
- Promoted desserts, appetizers, and specialty drinks to optimize sales.
- Informed customers of daily specials and signature menu items.
- Collected dirty dishes and glasses from tables or counters, preparing areas for next diners.

OJI SUSHI & SAKE BAR | Garden Grove, USA
Server/Hostess
03/2023 - 05/2024

- Serving food
- Taking orders
- Hosting
- Recommend Food
- Deal with the customers

Kyotori Japanese Restaurant | California
Server/Cashier
11/2020 - 12/2022

102 CAFE
Barista/Cashier
07/2019 - 03/2020

- Take orders
- Deal with customers
- Prepared ingredients such as cut fruits, fill water
- Fulfilled beverage requests

- Cleaned and sanitized kitchen and table and chairs
- Washed containers everyday

Education and Training

Santa Ana College | Santa Ana, CA
Associate in Media Art
04/2025

Certifications

- Food Handler Certification, 02/01/23, Present
- California Responsible Beverage Service Training, 03/01/23, Present

Work Authorization

Authorized to work in the US for any employer