

# ORIANA ROMERO

## CONTACT

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-  Costa Mesa, CA
-  Oriana Romero

## SKILLS

- Menu Knowledge
- Cleaning
- Food Safety
- Time Management
- Patience
- Customer Service
- Communication
- Attention to Detail
- POS System Operation

## EDUCATION

Orange Coast College | Costa Mesa, CA  
Associate of Science in Business

## LANGUAGES

English  
Spanish

## ABOUT ME

Dedicated and professional restaurant worker with 6+ years of experience in the food and hospitality industry. Seeking a position to utilize my exceptional customer service, fine dining knowledge, and strong work ethic in delivering an unforgettable dining experience.

## WORK EXPERIENCE

### Host/ Waitress

2021 - 2024

Mil Jugos | Santa Ana, CA

- Greet customers warmly and promptly, offering menu and drink options.
- Take food and beverage orders accurately and relay them to the kitchen and bar staff.
- Serve food and drinks to customers in a timely manner, ensuring order accuracy.
- Provide recommendations and answer customer questions regarding menu items and specials.
- Follow food safety and sanitation guidelines when serving food and beverages.

### Cashier

2018 - 2021

Tavos Cocina | Irvine, CA

- Greet customers and provide excellent customer service.
- Operate cash register and accurately process customer transactions, including cash, credit, and debit payments.
- Issue receipts, change, and refunds in a timely manner.
- Maintain a clean and organized cashier station, ensuring it is stocked with necessary supplies.
- Balance cash drawer at the beginning and end of each shift, ensuring accuracy.
- Handle customer inquiries, provide information on products or services, and resolve issues or complaints professionally.