

### PROFILE

A fun and friendly team player seeking an opportunity where I can grow and help make a difference. I have always been known to be a great listener and can connect with anyone. I learn quickly and excel is high pressure situations. I am willing to take on any challenge that comes my way. I am passionate about development and helping people.

## CONTACT

PHONE: 623-202-5403

EMAIL haleymichlitsch@gmail.com

## **KEY SKILLS**

- Quick Learner
- Organization
- Teamwork
- Problem Solving
- Leadership
- Creativity
- Sales
- Multitasking
- Time Management

# haley Michlitsch

## WORK EXPERIENCE

#### Help Me Chef Catering On Call Bartender -05/2021-Current

Maintain pristine customer service for up to 150 customers at a time. Setting up bar while adhering to sanitation and safety policies. Offer drink recommendations based on what Chef is preparing and what is available. Maintaining a positive attitude to create a positive experience for guests. Making sure the team is properly equipped and running a smooth operation. Adhere to grooming and appearance standards.

#### Harvey Sports Bar Barback 07/2022- Current

Engaging and welcoming guest with a smile. Maintain, stock and organize bar in a timely fashion. Opening and closing prep procedures. Prepare garnishes, change beer kegs, change CO2, and refill ice well. Coordinate with bartenders and managers to ensure efficient service. Help with punching and taking orders into POS system as needed.

#### AmeriSave Mortgage Loan Officer 07/2020-10/2022

Excel at decision making and communication skills to create an easy experience for clients. Resolve conflict in a high volume and time sensitive environment. Exceed sales target month after month. Maintain an organized work environment to create a smooth transaction for client.

# EDUCATION AND CERTIFICATIONS

Arizona State University -Some College CA ServSafe Food Handler -ID #0031996 CA RBS certified through ABC -ID# 313211054 Long Beach Bartending School -Current Student