

Kaitlyn Pak

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WORK EXPERIENCE

Whole Foods Market

Jan 2022 – June 2022

In store Shopper & Cashier

Laguna Niguel, CA

- Fulfilled requests from customers by packaging and storing products for online customers
- Willingly executed tasks to create a better customer experience
- Stood on the cashier end to help checkout items for customers and giving high quality customer experience
- Package and bag items for safe distribution
- Organize products based on category for food safety
- Assist Customers around the store
- Clean and restock items, organized products at the end of the day

American Cancer Society Thrift Shop

Oct. 2019 – Nov. 2021

Store Associate

Laguna Niguel, CA

- Elevated each customer's experience by assisting and organizing the store.
- Determined the value of each piece of clothing based on materials and design
- Create new layouts for the store including creating outfits to display in the store.

Eyeporters

May 2024 – August. 2024

Intern - Product Coordinator

Lake Forest, CA

- Coordinate in-house and chain related products
- Review product presentation and samples for sales meetings
- Trend research for eyewear shapes, techniques, colorations, and market research
- Coordinated product development stages from design to shipping
- Review and edit digital drawings for factory production
- Propose new product and marketing ideas

EDUCATION

Pratt Institute

Aug. 2022-Present

BID Industrial Design
Brooklyn, NY

Otis College of Art and Design

Jan 2024-Present

BFA Product Design
Los Angeles, CA

SKILLS

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|-----------------------|-------------------|
| ▪ Customer Service | ▪ Organization |
| ▪ Multitasking | ▪ Leadership |
| ▪ Communication | ▪ Design |
| ▪ Attention to detail | ▪ Hospitality |
| ▪ Collaboration | ▪ Adaptive |
| ▪ Time management | ▪ Phone etiquette |