

EJ McCarry

Cell Phone: 714-469-5723
Email: ejmccarry@yahoo.com

WORK EXPERIENCE

Bartender

San Francisco, CA

The Cheesecake Factory

January 2021 – May 2022

- Accurately prepare over 40 speciality cocktails alongside a wide range of beers and wines
- Craft 1 cocktail a minute minimum in a fast-paced setting while managing multiple drink and food orders
- Prep all bar ingredients including infusions, garnishes, syrups, and juices
- Extensive knowledge on over 250 menu items not including drink items
- Delivered exceptional customer service by engaging with guests, addressing their needs, and creating a welcoming, friendly atmosphere

Help Desk Support (Contract)

Orange, CA

Roth Staffing

November 2024 – January 2025

- Assist customers with a variety of inquiries, ensuring satisfaction, and addressing concerns promptly
- Prioritized and managed time effectively to ensure that all customer interactions were handled promptly and efficiently
- Resolved issues and challenges by identifying problems quickly, offering solutions, and ensuring customer satisfaction

IT Support Specialist

Irvine, CA

Omega Accounting Solutions

July 2023 – May 2024

- Manage hardware and software inventories, tracking assets and ensuring all systems were up to date
- Train staff on new software and IT systems
- Worked closely with different departments to create business process changes

EDUCATION

Bachelor of Science, *Computer Science*
Minor: *Information Systems*

California State University, Fullerton