

DESIREA STALLWORTH

Bartender/Server

Contact Information

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Summary

Dedicated and customer-focused bartender/server with over 2 years of experience in fast-paced restaurant and bar environments. Skilled in crafting cocktails, providing exceptional table service, and maintaining a welcoming atmosphere to enhance guest satisfaction. Adept at multitasking, handling high-volume crowds, and ensuring seamless service through strong communication and teamwork. Passionate about delivering top-tier hospitality while maximizing sales and guest experience.

Skills

- Cocktail preparation
- Customer service & guest relations
- POS systems (e.g., Toast, NCR)
- Cash handling & transaction processing
- Upselling & suggestive selling
- Teamwork & communication
- High-volume service

Experience

Bartender

04/2025 - Present

OTG IAH Airport Houston, TX

Bartender/Waitress

01/2025 - 03/2025

Selfish Hookah Lounge Houston, TX

- **Prepare and serve beverages:** Mix and serve alcoholic and non-alcoholic drinks according to lounge recipes and customer preferences.
- **Customer service:** Engage with guests to create a welcoming atmosphere, take drink orders, and provide recommendations.
- **Cash handling & POS operation:** Process payments, manage cash registers, and balance transactions at the end of shifts.

- **Maintain bar cleanliness:** Keep the bar area clean, organized, and stocked with necessary supplies.
- **Inventory management:** Monitor stock levels, restock ingredients, and report shortages to management.

Server

05/2024 - 08/2024

Toasted Yolk Houston, TX

- **Greet and seat guests:** Provide a warm welcome and guide guests to their tables.
- **Take and deliver orders:** Accurately take food and beverage orders and ensure timely service.
- **Knowledge of menu:** Explain breakfast menu items, specials, and dietary options to guests.
- **Serve food and beverages:** Deliver meals efficiently and ensure guests have everything they need.
- **Refill beverages:** Keep coffee, tea, juice, and water refilled throughout the meal.

Bartender/Server

09/2022 - 11/2023

Bombshells, Houston, TX

- **Prepare and serve drinks:** Mix and serve cocktails, beer, and non-alcoholic beverages quickly and accurately.
- **Engage with guests:** Provide friendly and energetic service while interacting with customers in a lively sports bar atmosphere.
- **Handle high-volume service:** Efficiently manage multiple drink orders, especially during peak game times.
- **Check identification:** Verify customer age and ensure responsible alcohol service.
- **Operate POS system:** Process cash and card payments, handle tabs, and provide accurate change.

Education/Certifications

Nimitz High School, *Houston, TX*

Diploma 2022

Prairie View A&M University, *Prairie View, TX*

Expected May 2026

TABC/Food Handlers Certification

Expires January 2027