

Mehki Alexander

8166098426 | mehkialexander@icloud.com | Houston, TX

Experience

Sugar Factory Houston | Houston, TX

Server | 06/2024 - Present

- Provided exceptional customer service by creating a memorable experience for guests
- Adapted to customer needs to ensure a positive dining experience
- Prepared and served desserts to guests
- Collaborated with team members to support all areas of the restaurant
- Demonstrated flexibility by transitioning between bartender, server, and busier, roles as needed

Grand Lux Cafe | Houston, TX

Server | 06/2023 - 07/2024

Established understanding with guests to enhance their dining experience and foster repeat business Engaged with a diverse clientele to create a welcoming atmosphere Demonstrated exceptional customer service skills to cater to the needs of guests Developed relationships with guests from various backgrounds to promote a global clientele base

UNITED STATES ARMY ACTIVE GUARD | Columbia, SC

06/2018 - 09/2020

Enlisted in the United States Army right after high school Served for 1.5 years before being medically discharged due to injury Demonstrated discipline and commitment to service Received training in military protocols and procedures Developed teamwork and communication skills Followed orders and completed tasks efficiently Adapted to challenging and high-pressure environments

Skyzone Lees Summit | Lees Summit, MO

Team Leader/Trainer | 06/2017 - 09/2020

Took over floor management responsibilities in absence of manager Organized and booked parties for children Conducted interviews for potential hires Trained new employees on restaurant procedures and customer service Assumed additional managerial duties during shifts Demonstrated ability to work in a fast-paced, customer-focused environment

Journeys shoes store | Independence, MO

Sales Representative | 06/2017 - 09/2019

Demonstrated strong sales skills in selling trending products such as shoes, shirts, socks, etc. Implemented successful upselling and cross-selling techniques to increase sales revenue Achieved a significant increase in sales compared to the previous year Maintained one of the highest sales rates through effective commission-based selling strategies Provided exceptional customer service to drive repeat business Collaborated with team members to achieve sales targets and goals

Education

Highland Community College | Highland

Athletic Training | 05/2023

- Graduated with AA
- Honor Roll
- Played the position of Slot receiver and Defensive back during my time there
- I also ran track, I was a sprinter, ran events 60m Dash, 100m Dash, 200m Sprint, and Long Jump

Independence Community College | Independence, KS

Athletic Training | 12/2022

- Honor Roll all 3 semesters enrolled
- Part-time Athletic Trainer
- Played positions Slot receiver and Strong Safety

Skills

Customer service, Restaurant experience, Time management, Communication skills, Guest services, Leadership, Great with children, Army vet, Sales, Negotiation