

REBECA ROMAN

Dallas, TX

469-346-0197

rebecamroman@gmail.com

Bilingual English & Spanish

PROFESSIONAL SUMMARY

Friendly and dependable bilingual professional with over 4 years of customer service experience in high-volume food service and retail environments. Skilled in point-of-sale systems, team collaboration, and creating positive guest experiences. Currently pursuing an associate degree with a strong interest in continued growth in customer-facing roles.

EXPERIENCE

Server - El Encanto Caf Dallas, TX

Nov 2023 Sept 2024

- Delivered prompt and courteous service in a family-owned restaurant
- Managed multiple tables and ensured accurate order-taking and delivery
- Maintained a clean and organized dining area and followed health safety standards

Beauty Advisor / Sales Associate - Sephora Galleria Mall, Dallas, TX

Jul 2023 Nov 2023

- Assisted customers with product selection and shade matching
- Maintained product knowledge of skincare, cosmetics, and fragrances
- Processed purchases and returns through POS while upselling new arrivals

Curbside Worker & Caterer - Babes Chicken Dinner House Carrollton, TX

May 2020 Jun 2023

- Handled large volume of to-go orders with accuracy and speed
- Coordinated catering events, ensuring timely delivery and setup

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- Provided excellent service during high-demand holiday and weekend hours

EDUCATION

Collin College Associate Degree (In Progress)

R.L. Turner High School High School Diploma, 2021

SKILLS

- **Bilingual: Fluent in English and Spanish**
- **POS Systems & Cash Handling**
- **Customer Service & Sales**
- **Multitasking in Fast-Paced Environments**
- **Teamwork & Communication**