

Clara Repp

Hospitality-Driven Food Service Professional Recognized for Exceptional Guest Experience

Houston, TX 77056

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Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

In-N-Out Associate

In-N-Out Burger-Arcadia, CA

March 2022 to July 2025

- Delivered exceptional guest service in a fast paced, high volume environment with a strong focus on hospitality and efficiency.
- Recognized by management for outstanding performance and awarded a company Burger Coin for excellence in service.
- Built meaningful rapport with customers and returning regulars, fostering a welcoming and personalized guest experience.
- Maintained composure and professionalism while managing multiple responsibilities, including order taking, food preparation, and guest interaction.
- Collaborated with a close-knit team to uphold rigorous quality, cleanliness, and presentation standards consistent with a respected brand.
- Executed precise and consistent food preparation, ensuring compliance with strict health, safety, and sanitation protocols.
- Assisted in maintaining a polished and organized front and back of house environment to ensure a seamless guest experience.
- Honed ability to work under pressure, demonstrating attention to detail and a commitment to excellence in every guest interaction.

Education

General educational development

Pasadena City College-Pasadena, CA

February 2025 to June 2025

High school diploma

Monrovia High School-Monrovia, CA

August 2020 to June 2024

Skills

- Customer service
- Conflict management
- Stocking

- Cleaning
- Multitasking
- Leadership
- Cashiering
- Staff training
- Dedication
- Organizational skills
- Quick service & fast food restaurant
- Professionalism
- Problem-solving
- Communication skills
- Guest relations
- Food preparation
- Time management
- Driving
- Bilingual
- Hospitality
- Cash handling