

## Hello

### I'm Elan Booker

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## Skills

- Craft Cocktail Preparation
- Beer & Wine Knowledge
- Table Service & Fine Dining Etiquette
- Customer Relationship Management
- Upselling & Sales Techniques
- Cash Handling & POS Systems
- Inventory & Stock Management
- Conflict Resolution
- Health & Safety Compliance
- Team Collaboration

## Experience

October 23, 2022 - April 22, 2023 (Reason for leaving: Moving to Texas)

Midwood Smokehouse, Huntersville, North Carolina - server

- At one point when I first began I was hosting. I was able to greet customers and make them feel at home.
- Followed standard operating procedures
- Was one of the lead trainers for new servers.

October 1st, 2022 - April 24th, 2023 (Reason for leaving: Moving to Texas)

**Basilico Italiano, Concord, NC - Server**

- Took care of big parties over 15 or more people

- Followed standard operating procedures

April 26th, 2023- December 2024 (They Permanently Closed Down)

**Sambuca Downtown, Houston, Texas – Senior Server/Bartender**

- Delivered high-quality service in a fast-paced, high-volume bar and restaurant.
- Mixed and served craft cocktails, wine, and beer while adhering to TABC standards.
- Trained and mentored new staff in service protocols and bar procedures.

February 2nd, 2025- May 2025 (They Permanently Closed Down)

**FRNDS Restaurant and Lounge, Houston, Texas – Bartender**

- Boosted bar sales by 20% through upselling premium beverages and specials.
- Managed multiple tables and bar guests simultaneously, maintaining excellent customer satisfaction scores.

## Education

August 2023- Present

**University of Houston** – *Interpersonal communication major but I have not quite finished my degree yet. I am currently a senior*

## Certifications

- TABC Certification – Texas Alcoholic Beverage Commission
- Texas Food Handler Certificate