

Zyndelle Leon

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PROFILE

With over four years of hands-on experience in the hospitality industry, I bring a strong commitment to providing exceptional service in fast-paced environments. My attention to detail, positive attitude, and ability to anticipate guests needs have helped me build strong rapport, ensuring memorable experiences. I thrive in team-oriented settings, and my communication skills allow me to efficiently collaborate amongst a team.

EMPLOYMENT HISTORY

Sep 2021 — Jul 2022	Server, Small Barn	Temecula
	<ul style="list-style-type: none">• Trained under senior servers to learn pacing and formal service techniques• Eagerly absorbed feedback and quickly adapted to the standards of an upscale dining environment• Prioritized guests needs and tasks efficiently• Maintained upscale personal presentation in line with restaurants core values and ambiance	
Jun 2022 — Jun 2023	Server, Din Tai Fung	Costa Mesa
	<ul style="list-style-type: none">• Delivered attentive, high-quality service in a fast-paced environment, ensuring guest satisfaction from greeting to closing check• Resolved guests concerns calmly and professionally, turning not up to standard service into positive outcomes• Followed proper ID checking procedures and alcohol serving laws to maintain compliance• Stepped into multiple roles as needed- expo, busser, setter and greeter- to support team	
Sep 2023 — Jan 2025	Server and Bartender , Paradisaea	San Diego
	<ul style="list-style-type: none">• Crafted classic and signature cocktails with consistency and presentation precision• Maintained full bar knowledge, including wine and beer pairings, to enhance guests dining experience• Closed out daily sales, completed shift reports, and balanced registers• Managed multiple tables and bar tickets without compromising service standards	
Jul 2023 — Present	Supervisor, Reiss London	San Diego
	<ul style="list-style-type: none">• Tracked KPI's and provided daily performance coaching to team to drive store profitability• Led successful in-store product launches, increasing foot traffic and sales• Supervised a team of 5 associates, managing scheduling, floor coverage, and delegation of floor walks• Maintained stock levels and conducted inventory audits, reducing stock loss and improving organization	

SKILLS

Leadership and Teamwork	Efficient
Customer Service	POS Knowledge
Adaptability	Sales

COURSES

Aug 2021 — Aug 2025	RBS Certified , California Department of Alcoholic Beverage Control
Aug 2023 — Aug 2026	County of San Diego Food Handler Card, StateFoodSafety