ANITA G. LIM

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Professional Sumarry

Highly skilled customer oriented waiter, assistant manager restaurant industry and receptionist industry with experience in the hospitality guaranteeing customers satisfaction. passionate about providing services, food and beverages recommendations, seeking to advance my new career

and new experience by growing.

Work Experience As Server, Ass Manager:

Dec 2017-dec 2020 Mochi Sushi Sugarland ,Server

Oct 2022- Nov 2023 Akashi Sushi Fushion, Server, Missouri City, Part Time

Dec 2024 -May 2025 OSAKA Server, Part time

July 2020 - Present RAKI RESTAURANT Missouri City, Server, Assistant Manager, Part Time

- serve food and beverage and make customer satisfaction with their orders.
- maintain customer satisfaction by clarifying questions about orders and specialty items.
- share knowledge menu items, flavors to enabling customers to make decisions based on taste and interest.

Performed all management duties of operating a full service restaurant.

- Check inventories and order new supplies as needed.
- Great customers in friendly manner and presented them with menus
- Scheduling, ordering, receive food and beverage deliveries, checking delivery contents to verify product quality and quantity.
 - Maintain food and equipment inventories and keep inventory records.
 - Establish standards for personnel performance and customer service.
 - Taking Orders over the phone, walk -in to go, dine in, online order from customers.
 - Counts money's register opening and closing sales, balancing cash sales, report

POS, Merchant Card Report, Tips Report, Batch Report.

- Investigate and resolve complaints regarding food quality, service, or accommodations to ensured customer are happy and statified

Skills

- POS system
- High volume dining
- Cash & Credit Transactions
- Wine knowledge , Menu knowledge and Food Safety
- Dining Room setup & layout , Dining area maintenance
- To go order preparation, item promotions,
- Guest relations Management
- Operations Monitoring
- Stocking / Inventories
- Friendly attitude, communication listener, Teamwork, Leadership

Education

- Graduated Dental Assistant Houston Academy 2025
- Graduated Vocational High School Business and Management, Accounting years 2005/2006.
- Graduated Dual System Education High School and practiced in Company PT. ISTANA CARGO KENCANA years 2005/2006.

Certificates

- Manager Learn2Serve Certification Food Safety
- TABC (Texas Alcoholic Beverage Commission)