

Melissa Fraide

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Work Experience

Server

Red Robin-Cedar Hill, TX
January 2023 to Present

- I provide good customer service by addressing customer concerns, resolving their issues, and ensuring that their levels of satisfaction were met
- I assist customers in selecting the right products or services based on their needs and preferences
- I developed strong product knowledge to effectively communicate features, benefits, and pricing information to customers

Hostess

On the Border Mexican Grill and Cantina-Cedar Hill, TX
August 2022 to Present

I greet and coordinate where people are to be sat. I'm good with my thinking skills. I also buss when it's needed and clean restrooms. I make sure the front of house looks presentable and also help out with to gos when they are in a rush.

Hostess

Red Robin-Cedar Hill, TX
November 2021 to August 2022

Greeting customers and directing them to their seats in a professional and polite manner. Helped buss tables when needed as well as run food out to the customers. Although I was a hostess I'd help a little bit in every other station when needed.

Education

High school diploma

Cedar Hill High School-Cedar Hill, TX
August 2019 to May 2022

Skills

- Cash Handling
- Restaurant Experience
- Problem management
- Host/Hostess
- Customer service
- Cleaning Experience

- Bilingual

Languages

- English - Fluent
- Spanish - Fluent

Certifications and Licenses

Food Handler Certification

Driver's License

TABC Certification

July 2025 to July 2029