

Elizabeth Juarez

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SUMMARY

Flexible and friendly guest service agent with 5 years of experience providing superior customer service and maintaining a welcoming atmosphere. Provided efficient customer service as a host/hostess completing tasks such as seating guests, taking food orders, and greeting customers. Proven track record of professionalism and maintaining an inviting environment.

SKILLS

- Restaurant experience
- Serving
- Communication skills
- Customer service
- Cash handling
- Food preparation

EXPERIENCE

Server, Tacos Los Cholos, July 2021-September 2024

Anaheim, California

- Maintained a clean and safe work environment
- Offered strong customer service skills, keeping customers satisfied and increasing sales periodically
- Developed relationships with new staff members, and assisted existing staff members in their career development
- Provided customer service and was involved in training new team members
- Performed opening and closing duties such as setting up the dining area, restocking supplies..
- Communicated effectively with kitchen staff regarding customer allergies or special requests.
- Maintained polite and professional demeanor to patrons to encourage inquiries and order placements.

Server/Restaurant Hostess, Dennys Restaurant, September 2023-January 2024

Orange, CA

- Greeted guests and provided menus.
- Provided excellent customer service to ensure satisfaction.
- Assisted in training new servers.
- Ensured that each guest was served courteously, quickly, and efficiently.
- Satisfied customers by topping off drinks and offering condiments, napkins and other items.

Hostess and Cashier, La Bahia Ostinieria, February 2021-April 2021

Orange, California

- Offered strong customer service skills, keeping customers satisfied

- Maintained a clean and safe work environment
- Managed impatient customers to their tables at the best of my ability

EDUCATION AND TRAINING

Bachelor of Science

Nursing, Stanbridge College, Irvine, CA

Enrolled as a college student

High school degree