

Lizeth Madrigal-Jasso

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Professional Summary

Detail-oriented server with 6 years of experience in the hospitality industry. Proven ability to manage multiple tables efficiently during peak hours while ensuring a pleasant dining experience for guests. Strong teamwork skills and effective communication contribute to enhancing customer satisfaction and loyalty.

Work Experience

Server

Olive Garden-Pasadena, TX

June 2019 to Present

- Engaged guests with friendly, outgoing communication to create a memorable and welcoming dining experience.
- Collaborated with team members to deliver efficient service in a fast-paced, high-volume environment.
- Demonstrated exceptional multitasking skills during peak hours, accurately managing multiple tables and guest needs.
- Provided tailored menu recommendations by understanding guest preferences and dietary restrictions, enhancing the overall experience.
- Utilized persuasive communication to guide guests through menu options and promote featured items.
- Maintained strong knowledge of food safety standards and regulatory compliance throughout all service interactions.

Education

Paralegal Studies (College)

San Jacinto Community College-Pasadena, TX

August 2018 to April 2020

High school diploma

Dr. Kirk Lewis Career and Technical Highschool-Houston, TX

August 2014 to May 2018

High school diploma or GED

Skills

- Food safety
- POS systems
- Spirits experience

Languages

- English
- Spanish - Expert

Certifications and Licenses

ServSafe Food Handler Certification

TABC Certification

Driver's License